



FAQ

Unified Change Management for Subversion

The content of this publication is the property of Clearvision CM
Reproduction is strictly prohibited © 2009

Contents

<u>1 Can I run the UCM4SVN server behind a proxy?</u>	1/8
<u>2 UCM4SVN Can't Seem To Connect To Jira?</u>	2/8
<u>3 Can I run the UCM4SVN server over ssl?</u>	3/8
<u>4 Is it possible to define a product with read only and read/write components.</u>	4/8
<u>5 is it possible/plan to define 1 activity for several components?</u>	5/8
<u>6 How do I know what has been delivered for a given activity?</u>	6/8
<u>7 How are Baselines created?</u>	7/8
<u>8 The copy to clipboard button isn't working?</u>	8/8

1 Can I run the UCM4SVN server behind a proxy?

This might be possible, but has not been tested.

2 UCM4SVN Can't Seem To Connect To Jira?

Some versions of linux seem to have problems connecting to JIRA when it is on the same machine. This is simple to resolve though, instead of setting the `jira_server` option to `localhost:8080` in your config file, simply set it to your to your machines fully qualified domain name, for example `jira-server:8080` (port will vary dependant upon your JIRA install). This will fix the problem.

3 Can I run the UCM4SVN server over ssl?

This should be possible using an ssl tunnel, but has not been tested.

4 Is it possible to define a product with read only and read/write components

The diagrams in the user guide illustrates a number of components, some of which are included in a project, others which are not. As of revision UCM4SVN Rev 1.3a managing Read/Write aspect is achieved using Subversion/Apache permission handling.

5 is it possible/plan to define 1 activity for several components?

We are currently looking to supporting sub-components after revision 1.3a, which would make this feature potentially possible in the future.

6 How do I know what has been delivered for a given activity?

Because each activity is self contained on a branch, all the changes for the activity will be related to that branch. You can use `svn log` on the Activity branch that's in a Component to see all the changes. (If you are using an issue tracker such as JIRA, you can also install our JIRA2SVN product to record the change set).

7 How are Baselines created?

New UCM4SVN baselines are created/set via the Component editor tab. The default is to use the HEAD revision however any SVN revision number can be defined as a 'Stable' point for the activity branching to stem from. See the UCM4SVN User Guide.

8 The copy to clipboard button isn't working?

In newer versions of firefox they have disabled the ability to copy to clipboard. To get around this, you will need to change some user preferences. In your address bar type "about:config" In there change the following options to true.

```
signed.applets.codebase_principal_support
```